



Travelling with WestJet? Here's What You Need to Know

As of **August 2, 2026, at 12:01 a.m. MT**, WestJet operations have been suspended due to a labour dispute involving its cabin crew. If your reservation includes a WestJet flight, flexible options remain available for eligible travellers. Voyages Bergeron is closely monitoring the situation and assisting clients in choosing the option that best suits their reservation.

Already at your destination?

Travellers whose return flight is scheduled between **July 30 and August 6, 2026** may benefit from certain flexible options.

Depending on availability, it may be possible to:

- Move your return flight earlier once, without change fees or fare difference.
- Extend your stay without additional fees for the air portion of the package (additional accommodation costs remain the traveller's responsibility).
- Request a refund for unused hotel nights in the event of an early return, when eligible.

To make changes to your reservation while you are away, contact your destination representative, supported by **NexusTours at 1-855-706-3987**. They will assist you with the process and inform you of the options available based on your situation.

If your flight is cancelled, also monitor your email inbox. Tour operators communicate directly with travellers when solutions become available.

For travelers who have not yet reached their destination:

In brief

Does your reservation include a WestJet flight between July 30 and August 6, 2026?

Depending on your reservation, you may be eligible for one of the following options:

- **Change your travel plans** without change fees (a fare difference may apply).
- **Cancel your reservation** and receive a full refund in the form of a travel credit.
- **Keep your reservation** if you still wish to travel as planned. If your flight is affected, WestJet plans to re-accommodate travellers on the next available flight, including with other carriers when possible

Who is affected?

These measures apply to travellers who booked a package through Vacances Sunwing or Vacances WestJet Québec that includes a WestJet flight departing from or arriving in Canada between **July 30 and August 6, 2026**.

Available options

1. Change your reservation

Eligible travellers may make one change to their reservation without change fees.

Changes must be requested no later than four hours before the scheduled departure time.

Depending on the new package selected:

- If the new package price is higher, the fare difference must be paid.
- If the new package price is lower, the difference will generally be issued as a travel credit, according to the tour operator's terms and conditions.

2. Cancel your reservation

Eligible reservations may also be cancelled without cancellation fees.

Cancellation requests must be made no later than four hours before the scheduled departure time.

Travellers will receive a full refund in the form of a travel credit, according to the tour operator's terms and conditions.

3. Travel as planned

If you wish to keep your reservation, no action is required at this time.

If your flight is affected by the suspension of WestJet operations, the airline plans to re-accommodate travellers on the next available flight to their destination, including with other carriers when possible.

Due to high demand, wait times and availability may vary.

If you no longer wish to travel or if no alternative solution can be provided, the options offered by your tour operator remain available.

Is your departure scheduled by August 6, 2026?

If your departure is planned within the next few days, here are some recommendations:

- Regularly check your flight status on your departure airport's website.
- Also check your emails, as tour operators communicate directly with affected travellers when updates are available.
- If your departure is within the next 24 hours and you have not received any communication, contact your Voyages Bergeron travel advisor. Our team will follow up on your file and inform you of the available options.

Voyages Bergeron is here for you

Our team remains in contact with the tour operators involved and is closely monitoring the situation to quickly share any new information with our clients.

If your reservation is affected, we will assist you throughout the process and explain the options available based on your specific situation.

Last updated: August 2, 2026, 6 : 15 pm

This article will be updated if WestJet or the affected tour operators announce new measures.